

# VISITORS' CODE

Please follow these useful guidelines to make your day with us even more enjoyable, fun and educational.

- 1) Keep our animals healthy** - Please do not feed them and do not taunt the animals or disturb them by banging on the glass of their enclosure.
- 2) Keep your children safe** - Children 15 years and under must be accompanied by a responsible adult.
- 3) Stick to the paths** - Do not cross any safety barriers.
- 4) Keep our dinosaurs safe** - Do not allow children to climb/play on them.
- 5) Keep the zoo tidy** - Please use the litter bins provided.
- 6) Treat people with respect** - We have a zero tolerance policy to verbal and physical abuse.
- 7) Behave responsibly** - Please report anyone behaving irresponsibly.
- 8) Do not smoke** - Please be considerate of other visitors around you. Do not smoke indoors, at talks, feeds and demonstrations or at animal enclosures, this includes e-cigarettes.
- 9) Do not feed the seagulls** - This encourages them to swoop and steal food.

**Toilets** - Situated in the main entrance, Lake View Café, by the Darwin Centre and near the Children's Farm.

**Baby-changing facilities** - Available in all toilet blocks.

**Parent & baby room** - At the toilets by the Children's Farm.

**Wheelchairs & pushchairs** - Can be hired from the Visitor Services Hub in the main entrance.

**Lost property** - Enquire at the Visitor Services Hub in the main entrance.

**Hand wash** - Please wash your hands after visiting the Children's Farm, Lemur Wood, Wallaby Walkabout, Rainbow Landings and World of Wings.

**Play areas** - Next to the Children's Farm, or let your kids run wild in the Playbarn!

**Recycling** - There are recycling facilities in the car park, BBQ kiosk, Nawala and at Lake View Café.

**Lost children & first aid** - Please ask a member of staff for assistance.



# WEEKEND TALKS



Activities are weather/staff permitting. Delays or cancellations may occur due to unforeseen circumstances. Active Oceans' seating is limited - arrive early to avoid disappointment. Prams & buggies are not allowed in the Active Oceans arena.

11.45am

**Penguins**  
at Penguin Cove



12.00am

**Sea lions**  
at Active Oceans Arena



12.20pm

**Apes**  
at Orangutan Outlook



12.40pm

**Big Cats**  
at Big Cat Habitat



2.00pm

**Sea lions**  
at Active Oceans Arena



2.20pm

**Big Cats**  
at Big Cat Habitat



2.40pm

**Elephants**  
at Base Camp





- A** Admissions and Exit
- B** Education Academy
- C** Darwin Centre/ School Eating Area

Please note that as we have over 400 species of animals within the zoo, we have been unable to display each individual species on the map.



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|-----------------------|------------------------|----------------------------|---------------------|---------------------|---------------------|
| <b>1</b> Aardvark     | <b>8</b> Crane         | <b>15</b> Giraffe          | <b>22</b> Monkey    | <b>29</b> Porcupine | <b>36</b> Songbird  |
| <b>2</b> Alpaca/Llama | <b>9</b> Donkey        | <b>16</b> Gorilla          | <b>23</b> Orangutan | <b>30</b> Red panda | <b>37</b> Tapir     |
| <b>3</b> Anteater     | <b>10</b> Elephant     | <b>17</b> Kangaroo/Wallaby | <b>24</b> Ostrich   | <b>31</b> Reindeer  | <b>38</b> Tortoise  |
| <b>4</b> Birds        | <b>11</b> Emu          | <b>18</b> Lemur            | <b>25</b> Otter     | <b>32</b> Rhea      | <b>39</b> Tiger     |
| <b>5</b> Caiman       | <b>12</b> Farm Animals | <b>19</b> Lion             | <b>26</b> Owl       | <b>33</b> Sea lion  | <b>40</b> Vicuña    |
| <b>6</b> Camel        | <b>13</b> Flamingo     | <b>20</b> Lorikeet         | <b>27</b> Pelican   | <b>34</b> Sitatunga | <b>41</b> Waterfowl |
| <b>7</b> Capybara     | <b>14</b> Gibbon       | <b>21</b> Meerkat/Mongoose | <b>28</b> Penguin   | <b>35</b> Snake     | <b>42</b> Wolf      |

- First Aid
- Information Point
- Toilets and Baby Changing
- Accessible Toilets
- Changing Places Toilet
- Train Station
- Picnic Area
- Restaurant/Café
- Refreshment Kiosk
- Gift Shop
- Accessible Picnic Area
- Water Dispenser
- Designated Smoking Area