VISITORS' CODE

Please follow these useful guidelines to make your day with us even more enjoyable, fun and educational.

- 1) Keep our animals healthy Please do not feed them and do not taunt the animals or disturb them by banging on the glass of their enclosure.
- 2) Keep your children safe Children 15 years and under must be accompanied by a responsible adult.
- 3) Stick to the paths Do not cross any safety barriers.
- **4) Keep our dinosaurs safe -** Do not allow children to climb/play on them.
- 5) **Keep the zoo tidy -** Please use the litter bins provided.
- **6) Treat people with respect -** We have a zero tolerance policy to verbal and physical abuse.
- **7) Behave responsibly -** Please report anyone behaving irresponsibly.
- 8) Do not smoke Please be considerate of other visitors around you. Do not smoke indoors, at talks, feeds and demonstrations or at animal enclosures, this includes e-cigarettes.
- 9) Do not feed the seaguils This encourages them to swoop and steal food.

Toilets - Situated in the main entrance. Lake View Café, by the Darwin Centre and near the Children's Farm.

Baby-changing facilities -Available in all toilet blocks.

Parent & baby room - At the toilets by the Children's Farm.

Wheelchairs & pushchairs - Can be hired from the Visitor Services Hub in the main entrance.

Lost property - Enquire at the Visitor Services Hub in the main entrance.

Hand wash – Please wash your hands after visiting the Children's Farm, Lemur Wood, Wallaby Walkabout, Rainbow Landings and World of Wings.

Play areas - Next to the Children's Farm, or let your kids run wild in the Playbarn!

Recycling - There are recycling facilities in the car park, BBQ kiosk, Nawala and at Lake View Café.

Lost children & first aid = Please ask a member of staff for assistance.















ELACKPOOL ZOO

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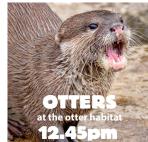
ELEPHANTS at Base Camp 11.20am











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